

E-Learning: Acquiring basic knowledge online



TÜV
AUSTRIA
ACADEMY

Quality Management – What everybody needs to know

Course no.	Course	Duration	Price plus VAT
18.608.198.01	E-Learning: Quality Management – What everybody needs to know (English)	2 hours	€ 29,-

✓ On the subject

Spread basic knowledge in a compact and individual manner throughout the company: with the e-learning tutorial on ISO 9001:2015. Learning about the amendments to the revised standard will boost your employees' motivation to participate in the quality management system and increase your company's success.

✓ Contents

- Fundamental concepts of quality management
- Basics of process management
- Principles of ISO 9001:2015
- Certification

✓ Your benefit

- No restrictions on time or place
- The interactive tutorial is easy to use
- Individual navigation within the online tutorial
- Can be repeated as often as you like

✓ Target group

The internationally-oriented e-learning tutorial is aimed at all employees of companies certified in accordance with ISO 9001 or planning to get certified.

✓ Prerequisites

none

✓ Authors

Ing. Thomas Steininger, MSc, QMS Consulting e.U.
Erik R. Huemer, TÜV AUSTRIA AKADEMIE GMBH



Would you like to find out more?

Test the demo version at

www.tuv-akademie.at/demo-qualitymanagement

✓ Completion

Certificate of participation issued by TÜV AUSTRIA AKADEMIE GMBH

✓ Access

Upon receipt of your registration, we will send you a registration confirmation containing the access data (username, password) required for use of the interactive online tutorial on our learning platform. Please enter a personal email address for each individual participant. A non-transferable participation authorization will be issued for each individual person.

✓ Participation fee (Prices valid for registration by 30th of June 2019)

€ 29,- plus 20% VAT per user/authorization. The e-learning tutorial can be accessed any number of times and around the clock for nine weeks after it has been enabled. The user authorization is issued for one specific person and is non-transferable.

Are you interested in a corporate license for a larger number of users? Please do not hesitate to contact us! We will be pleased to provide you with a tailor-made offer.

✓ Information & contact

For more information, please contact Mr. Erik R. Huemer, phone: +43 5 0454-8140, e-mail: elearning@tuv.at

✓ Recommended seminars

Once you have completed the online tutorial, we recommend that you deepen your knowledge by participating in our classroom courses.

- ISO 9001:2015 – News and amendments to the revised standard
- Training for certified Quality Representatives
- Training for certified Quality Managers/Auditors

Read more: www.tuv-akademie.at/qm

Registration

Fax: +43 5 0454-8145 • academy@tuv.at • www.tuv-academy.at

E-Learning: Quality Management – What everybody needs to know

Please tick course number!

Course no.	Title	Language
<input type="radio"/> 18.608.198.01	E-Learning: Quality Management	English
<input type="radio"/> 18.608.098.01	E-Learning: Qualitätsmanagement	German

Company		UID	
Address (street, postal code, city)			
Billing address (if different)			
Please send the invoice <input type="checkbox"/> by post <input type="checkbox"/> to the following email address		Your order number (if applicable)	
Title	First name	Last name	
Position	Date of birth (for confirmation of participation)		
Telephone number	Date/stamp/signature		
Personal email address of the participant			

Extract from the terms and conditions of participation: The General Terms and Conditions of TÜV AUSTRIA AKADEMIE GMBH as specified at <http://www.tuv-academy.at/TaC> apply in their entirety. The participation fees must be paid by bank transfer within two weeks after receipt of the invoice. Classroom training sessions may be cancelled in writing by TÜV AUSTRIA AKADEMIE GMBH up to 6 business days (Mon–Fri) before the start of a session. In this case, already paid participation fees will be refunded; further claims are excluded. Transfers and cancellations must be made in writing. They are free of charge up to 7 working days (Mon–Fri) before the start of the event. As from 6 working days up to 1 working day before the start of the event, 10 percent of the participation fee will be charged for transfers and 30 percent for cancellations. In case of no show or cancellation as from the (first) day of the event, the complete participation fee will be charged; transfers are then no longer possible. We gladly accept a substitute participant. We provide access to an e-learning product ordered by you within two working days. The right of withdrawal expires as soon as you open the first e-learning session.

Data protection information according to Article 13 of the GDPR: TÜV AUSTRIA AKADEMIE GMBH uses your data for the processing of booked services and purchased products. The processing of this data is a necessary prerequisite for the completion of contract. Furthermore, your data is used for direct marketing purposes (communication sent via post and email as well as event invitations) on the basis of a legitimate interest. Please familiarise yourself with the full data protection declaration. You will find this at www.tuv-academy.at/privacystatement. If you do not agree to the use of your personal data being used for direct marketing purposes, please inform us of these by post at TÜV AUSTRIA AKADEMIE GMBH, TÜV AUSTRIA-Platz 1, 2345 Brunn am Gebirge, Austria or by email at akademie@tuv.at.